



Customer Appreciation Day



A large crowd turned out in Liberty for Customer Appreciation Day to enjoy some delicious food, great deals, and special prizes.



Friendly RTC customer service reps (left to right) Anita Wright, Pam Langley, Susan Deaton and JoDee Alfieri helped many customers to some great deals.

Everyone Had A 'Cool' Time!

Randolph Telephone dedicated Wednesday, May 18, to say "thank you" to our loyal customers with a day of product specials, door prizes and a delicious lunch.

More than 600 people, our largest crowd ever, enjoyed a lunch consisting of hamburgers, hot dogs, beans, slaw, chips, drinks and all the fixings, plus a "cool" treat — ice cream made by a "hit and miss" John Deere tractor engine. Everyone seemed to have a fantastic time.

Congratulations to our door prize winners: William Moody, Mickey Mouse phone; Balfour Staley, \$25 gift certificate to Liberty Tire & Auto; Tim Garrett, \$25 gift certificate to Liberty Showcase; Norman

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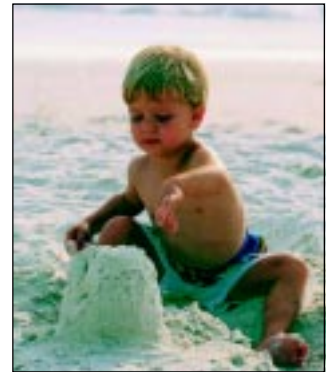
We Can Help Make Vacations Worry-Free

Vacation plans call for smart solutions from Randolph Telephone. Let us take your messages with our **Voicemail** or bring your calls with you using our **Call Forwarding** service.

JUNE SAVINGS

Sign up in June for Call Forwarding and/or Voicemail and get July on us. Yes, the service you sign up for will be **FREE in July**.

Our **Value & Enhanced Voicemail** make it even easier by also delivering messages via e-mail if you wish.



Randolph Telephone also makes it convenient to check your e-mail from any Internet connection by going to <http://webmail.rtelco.net>. This value-added service is **FREE to our Internet and DSL customers**.

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REMINDER:

Auto Bank Draft Customers

Accounts are drafted on the 12th of each month or the next business day following the 12th.

Skip check writing, hunting for stamps and rushing to the mailbox. Sign up for our Auto Bank Draft today and say goodbye to bill payment hassles. ■

JULY SAVINGS

Stay Connected to Your College Student



Help keep your college-bound student in touch with family and friends with a "college connection solution" from Randolph Telephone.

Sign up for one of our college connection solutions, such as a toll-free number, calling card and long distance service with RTTI. Order in July and not only provide your college-bound student with an easy and cost-effective way to stay in touch, but we will give them a college care package that includes a **FREE 30 minute calling card** and more.*

Call us today at 622-7900 to get one of our "college connection solutions" and we'll give you a valuable care package, including a **FREE 30-minute calling card!** (*New customers only.) ■

Eleven College Scholarships Awarded

Congratulations to two Asheboro High School students, Javier Cruz Molina and Jaimie E. Cope, who swept the 2005 Young Artists' Cover Design Scholarship Competition.

Both of the recent graduates will receive a \$1,000 scholarship to the school of their choice, and their winning art will appear on the covers of the 2005 RTMC & RTC directories.

Two North Moore High School students took runners-up positions: 1st runner-up - Aaron Brown and 2nd runner-up - Whitney Richardson. The 3rd runner-up was Christi Ramsey of Asheboro High School.

Randolph Telephone partners with Coastal Publishing of the Carolinas to sponsor the annual art competition. This competition is open to students in seven area high schools within the RTMC/RTC



RTC Winning Cover



RTMC Winning Cover

service area.

Congratulations to all of the extremely talented students!

Randolph Telephone also awarded nine general scholarships - Congrats to these students!

Lindsay Ferguson, Eastern Randolph; Benjamin Gearren, Southwestern Randolph; Melanie Camp, Asheboro; Thomas Lemonds, North Moore; Erin Leonard and Bristin Brewer, Chatham Central; Dustin Hinson, South Davidson; Hannah Cheek, Southern Alamance; and Brian Everhart, North Stanly.

Congratulations to all of these graduates on a job well done and good luck, as they attend college in the fall.

Remember, Randolph Telephone is always here to equip you with all your communications solutions. ■

June Savings *(from page 1)*

Sign up now for one of our Vacation Values — Call Forwarding and/or Voicemail — and get a **FREE month** of those services in July.

Call 622-7900 to order today. Offer ends June 30, so hurry!

VOICEMAIL PRICE REDUCTION!

The summer heat is melting the price on Randolph Telephone's Voicemail. Normally, it takes two additional calling features (call forwarding busy and call forwarding no answer) to make voicemail work, adding an extra \$2 to the price. Starting this month, we have **reduced the base price of voicemail** so that the total price of the service with the two other features comes to **\$3.95 (Basic Package); \$5.95 (Value Package) and \$6.95 (Enhanced Package)**.

This price reduction should be reflected on all current Voicemail subscribers' June bill. You will still see the \$2 for the two features, but the voicemail line will be \$2 less. ■

COMING SOON . . . eBill Online Billing Center

Randolph Telephone is in the process of launching an online billing service, **eBill Center**, for customers. Once live, customers will be able to use the site to pay bills, look at bills (including an archive), review toll traffic — even before it is billed to help you track and manage your calling use, and much more.

Keep your eye on future bill messages and inserts for the introduction of this new service - one more way Randolph Telephone makes it easy to get all your communications services under one roof. ■

Relay Team Effort Raises Over \$8,500

This year's Relay for Life event raised more than \$500,000 to use toward research to help find a cure for cancer.

But even more significantly, 700 survivors walked the first lap at the all-night event on Friday, May 13, at the South Asheboro Middle School track, proving that the money raised is truly making a difference in the number of people who survive cancer.



The 2005 campaign for Randolph Telephone's Relay Team has proven to be our best effort yet, raising more than \$8,500. "Our employees always step up to the plate and amaze me with not only their financial support but the time and heart they put into making each year's fundraising efforts more successful than the year before," said team captain Christie Clark. "We have a super group of people who care tremendously about the cause of fighting cancer. Cancer has affected several of our employees this year, so I feel that this made us work even harder and made raising money to help fight cancer more meaningful to all of us."

A special thank you goes out to each and every person that supported this extremely important event. ■

Vehicles & Equipment For Sale



Left:
Ford Escort Wagon,
Ford Ranger Truck,
& Ford E150-Van

Below:
Kohler Electric
Generator &
Honda Riding
Mower



*Sealed Bids Must
Be Submitted By
11 a.m., June 29*

Randolph Telephone will be selling several vehicles and two pieces of equipment by sealed bids. All vehicles and equipment are sold "as is" with no guarantees or warranties.

Vehicles and equipment are as follows:

1997 Ford Ranger truck: Four cylinder engine, five speed transmission — 120,153 miles

1998 Ford Ranger truck: Four cylinder engine, five speed transmission — 175,224 miles

1997 Ford Escort wagon: Four cylinder engine, automatic transmission — 135,621 miles

1999 Ford E-150 Van: Six cylinder engine, automatic transmission — 129,210 miles

1999 Ford E-150 Van: Six cylinder engine, automatic transmission — 114,154 miles

Honda 4514 riding lawn mower

Kohler 40KW electric generator: 86HP gas engine with trailer

Bid sheets are available at our Asheboro business office or online at www.rtelco.net. **All sealed bids must be submitted to Randolph Telephone, 3733 Old Cox Road, Asheboro, NC 27205 by 11 a.m. on June 29, 2005.** The vehicles and equipment may be viewed at Randolph Telephone's headquarters located at the address above. **Bids will be opened at 11:30 a.m. on June 29.**

Randolph Telephone reserves the right to reject any and all bids. Payments must be made by certified check or cash. ■

If You're Considering 'VoIP' There's A Few Things You Should Know

Voice over Internet Protocol — a new way to carry voice calls — has been garnering wide media attention recently.

Between the ads for new "VoIP" or "digital phone" providers and all the news reports on the technology, it's hard to ignore. Randolph Telephone is exploring VoIP as a near-future offering. However, there are some issues that we feel every consumer should understand if they consider current VoIP product offerings.

❑ **Power Failure:** Current VoIP phone service does not work in a power outage or if your broadband connection is down for another reason (i.e. spyware, viruses, etc.).

❑ **911:** Dialing 9-1-1 in an emergency may not work from a VoIP connection; 911 operators may not be able to identify your location or you may not be connected at all. It is important to ask a provider about 911 capabilities. Consider keeping a wireline phone as your primary phone.

❑ **Toll:** VoIP providers are not able to assign you a local phone number in our area, which may mean a toll call for your neighbors to reach you.

❑ **Value:** Evaluate how many minutes you actually talk — unlimited sounds good but it takes a lot of minutes to make that flat rate equate to a low per minute rate.

❑ **Value, continued:** The service requires a broadband connection (DSL, cable modem, etc.) to work, so include that additional cost when comparing rates.

❑ **Security:** The nature of VoIP makes it vulnerable to viruses and other hacker threats. Once the call goes out to the world, you lose control of any security you think you may have in place. ■

On the Calendar . . .

June

14 - Flag Day

19 - Father's Day

21 - First Day of Summer



July

4 - Independence Day

RTTI Offers New Lower Rates To Middle East

RTTI introduced new rates for calls to the Middle East — the lowest when compared to published online rates for AT&T, MCI and Sprint.

"We know having the ability to talk to a family member or close friend serving in this region of conflict either in the military or as part of the reconstruction effort is very important and we wanted to do what we could to make it afford-

able," said Steve A. Cox, General Manager of RTTI.

Doing business with a company that is locally owned and operated like RTTI will not only **\$AVE** you money, but also will ensure you get the exceptional customer service and cutting edge telecommunications solutions you deserve.

Choose RTTI today: 622-7900. ■

| Country | Per Min. Rate |
|--------------|---------------|
| Iraq | 55 cents |
| Kuwait | 23 cents |
| Saudi Arabia | 33 cents |
| Syria | 55 cents |
| Turkey | 27 cents |
| Yemen | 37 cents |

911 Network Relies On Your Vital Input

911 is the official national emergency number in the United States and Canada.

The 911 network is a vital part of our nation's emergency response and disaster preparedness system. Today, most 911 systems automatically report the telephone number and calling party location for calls made to 911 from a wireline phone. This capability is called Enhanced 911 or E911.

When you dial 911, Randolph Telephone switching equipment quickly connects you to the county's Public Safety Answering Point (PSAP) dispatcher to handle your medical, fire or police emergency. That routing is based on the address associated with your telephone number in the 911 database. Therefore, it is very important that you provide Randolph Telephone with accurate 911 address information and update us with any changes.

For example, if you are building a new home or adding a telephone at another location on your property, it is your responsibility to provide us with updated, accurate information. To confirm that the PSAP has accurate location information on your account, you should contact the 911 addressing department in the county in which you reside to verify that information.

911 service is provided to you by the county where you reside. That county sets the amount of the 911 fee that appears on your telephone bill. Randolph Telephone collects the 911 fee mandated by your county and this fee is remitted to your county government, less a 1% administration fee to Randolph Telephone.

The 911 system is an intricate network involving not only Randolph Telephone's infrastructure, but other parties as well. If you should encounter a problem, report it to Randolph Telephone so that we may investigate. ■

Customer Appreciation (from page 1)

Garrett, \$25 gift certificate Bill's Ice Cream and Deli; Maxie Gallimore, a full body massage from Earth Visions; and Percy Marsh, a plant from Baskets and Blooms.

Randolph Telephone is proud to be a full service provider of local and long distance service, dial-up internet, and high-speed DSL. We value our customers and want you to know we are here to serve you. ■



**Randolph Telephone
Company**

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Office Hours:
8 a.m. - 5 p.m.
Monday - Friday

Visit Us On The Web:
www.rtelco.net

Pre-Sort Standard
U.S. POSTAGE PAID
Permit #15
Ramseur, NC

Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.