

# Grand Opening – June 8

On June 1, Randolph Telephone will open the doors of its new retail location, featuring a customer care center and computer services department.

Randolph Telephone will hold an official **grand opening event and ribbon cutting on Friday, June 8. The store is located at the Specialty Shops on 42 in Asheboro.** The location will feature interactive kiosks and communications product demos, all wrapped up in a warm and friendly environment. Our customer care consultants will be there to serve you – taking payments and offering a variety of wired, wireless and computer products.

The new location will be your one stop shop. Customers can **sign up for local**



*Randolph Telephone's retail store at the Specialty Shops on Hwy. 42 in Asheboro will be open Monday through Friday from 9 am until 6 pm and Saturday from 9 am until 1 pm.*

**phone service, Randolph Wireless and High Speed Internet.** Along with these great services, Randolph Telephone's new location will provide customers with a **computer technician** who will be on site to handle any computer repairs and upgrades.

Along with the **ribbon cutting at 10 a.m.**, the grand opening will feature products specials, refreshments, giveaways and balloons for the kids. Please mark your calendar for June 8 and visit our new retail store for all your communications needs. ☐

## SWRHS Student Earns Top Prize

### *Nine General Scholarships Also Awarded To Area Seniors*

Congratulations to **Tonia Kinney of Southwestern Randolph High School** for winning the 2007 Young Artists' Cover Design Scholarship Competition.

Tonia will receive a **\$1,000 scholarship** to the college of her choice, and her winning art will appear on the cover of the 2008 Randolph Telephone Regional directory.

The following students placed as runners-up: **1st runner-up - David Enriquez of Asheboro High School, 2nd runner-up - Logan Monroe of North**

**Moore High School.**

Randolph Telephone sponsors the annual art scholarship competition and this year's theme was "The Community I Call Home." This competition is open to students in seven area high schools within the Randolph Telephone service area. Congratulations to all of the extremely talented students!

Randolph Telephone also awarded nine general scholarships. Congrats to these graduating seniors! **Caleb Cole** of Asheboro,

*(continued on page 4)*

*Tonia Kinney's winning artwork for the 2007 Young Artists' Cover Design Scholarship Competition.*



**See Our June & July Specials On Page 3!**

# When One Door Closes . . . Another Opens

## After 30 Years Of Serving You, Liberty's Susan Deaton Is Retiring

Randolph Telephone has opened many doors over the years, including a new look and new technology. Now, a door is closing for one of its own.

After almost 30 years of service to the company, Susan Deaton, the lead customer care consultant at our Liberty location, will be retiring.

Susan is the smiling face that greets you when you come in and the friendly voice who so often answers your phone

calls. Susan encompasses the passion that Randolph Telephone has for its customers. She has welcomed changing technology and has grown with the company. Susan is Randolph Telephone.

She cares about the friends and neighbors who use Randolph Telephone services because she lives here, too.



Susan Deaton

*"Retirement, a time to enjoy life! A time to do what you want to do, when you want to do it, how you want to do it."*

**- Catherine Pulsifer,  
Author/Artist**

Please stop by our office and let Susan know how much she has meant to you over the past 30 years. Susan's last day will be August 31. We wish her the best!

## Need Help Paying Your Phone Bill? Two Government Programs Could Offer Relief

Everyone, regardless of their financial situation, needs a phone in order to access 911 emergency services and to communicate with doctors, employers and family.

Persons receiving Food Stamps, Supplemental Security Income (SSI), Work First, Medicaid, Low Income Home Energy Assistance Program (LIHEAP), Federal Public Housing Assistance, Temporary Assistance to Needy Families (TANF) and the National School Lunch Program's Free Lunch Program (Section 8) benefits may qualify for discounts on telephone service. All telephone companies that provide local residential service in North Carolina are required to offer two programs to their residential customers who qualify.

Link-up offers a 50% discount (up to \$30) to hook up a residential telephone, and Lifeline offers a discount of \$13.50 per month on your local telephone bill for people participating in the government programs listed above.

These discounts and local telephone service may even be available for consumers who have had their telephone service disconnected for unpaid toll bills. Interested families should contact Randolph Telephone at (336) 622-7900 to learn more about these programs.

If you or someone you know does not have a phone and may qualify, please tell them to call us to learn more about this important program.

### RTC Statement Of Nondiscrimination

Randolph Telephone Company is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture in accordance with federal law and the U.S. Department of Agriculture's policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, religion, age, or disability. (Not all prohibited bases apply to all programs.)

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Kim L. Garner, Human Resources. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations from the person listed above and/or file a written complaint with this organization; USDA Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW Washington DC 20250-9410 or call (202) 720-5964 (voice or TDD). USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

**Pay Online Using Our eBill Center!**  
Log On At: <https://ebill.rtelco.net>

# Don't Spend A Fortune On Computer Repair – Call Us!

Randolph Telephone has network technicians who can provide expert computing and networking services to make your life easier.

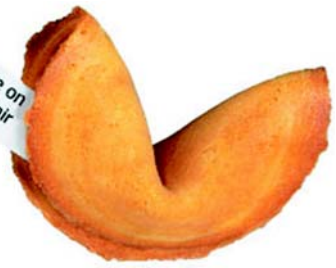
We offer home and business solutions to meet any of your computer needs from small to large. We offer computer networking, software upgrades, wiring and repair services to save you time and



money. From LANs and WANs to NICs and wireless modems, we have a solution for you. We can come to you or you can bring your computer to one of our customer care centers.

Use Randolph Telephone computer services in June and **RECEIVE \$10 OFF.** (Restrictions may apply. Payment due upon receipt of services. Offer

You will save on computer repair



expires 6/30/07.)

Call (336) 622-7900 and ask to speak with one of our Network Operations Center team members and take advantage of this offer. Or, come by our new location at the Specialty Shops on Hwy 42 (near CW's Grill) in Asheboro to talk to our computer services specialists about what we can do for you. □



## Try Inside Wire Maintenance For Just Pennies A Day



Sign Up In July & Get This Flashlight **FREE**



For just a few cents a week, you can keep the lines of communication open with a maintenance plan from Randolph Telephone.

During the month of July, the first 50 customers who sign up for Inside Wire Maintenance or Inside Wire/DSL Maintenance will receive a **FREE FLASHLIGHT.** (Limited time offer while supplies last. Restrictions may apply.)

Wire maintenance protection is your insurance against problems that may occur with your phones, outlets, inside wiring and DSL connections.

Our maintenance plans can save a lot of time, money, and hassle in the event you experience problems with your telephone or DSL service and need repairs.

Call our Customer Care Center at (336) 622-7900 for all the details. □

## You Don't Want To Be Out Of Touch When The Power Goes Off

With summertime comes the increased chance of power outages that can be brought on by severe thunderstorms accompanied by lightning strikes. These outages can cripple communications if you are not prepared.

Randolph Telephone is ready for power outages and keeps you connected. Make

sure you have at least one corded phone which works even when the power is out. We offer several models for lease or sale with all the latest features available. And, by leasing a phone, it is maintenance free and easy to upgrade.

Severe weather that produces power surges and lightning strikes can cause

issues with your Internet connection or modem. Try restarting your computer and modem first before calling technical support. Solving the problem might be as simple as rebooting your system. If you have a problem after restarting your computer, please call 611 or 622-5681 for assistance. □

## Beginning June 1, Liberty Office Will Close From 1:30 - 2:30 pm Daily

The RTC office will be closed from 1:30 pm - 2:30 pm starting June 1, 2007.

The drop box will be available to leave payments and you can still call the office during this time. Payments left in the box by 2:30 will be posted the same day.

While the office will be closed from 1:30 - 2:30 pm, we remind everyone that we're open until 6 pm Monday through Friday.

We hope that by extending the hours into the early evening it will be more convenient for you. So, drop by our Swannanoa Avenue Customer Care Center. ☐

## On the Calendar . . .

### June

8 – Asheboro Store Grand Opening

14 – Flag Day



18 – Father's Day



21 – First Day of Summer

### July

4 – Independence Day



(Randolph Telephone Closed)

## Myron Green Wins Cash In Relay For Life Raffle

Congratulations to Myron Green, winner of our Relay For Life 50/50 raffle drawing. Myron won \$313 cash!

We thank everyone for their support of our 2007 Relay For Life fundraising effort. ☐

## Scholarship Winners

*from page 1*

**Kenneth Biggs** of Bennett, **Brittany Harper** of Robbins, **Aloni Davis** of Liberty, **Brittany Beal** of Bennett, **Jonathan Spencer** of Denton, and **Anne Foster** of New London.

Congratulations to all of these graduates on a job well done and good luck as you pursue a higher education college in the fall. Remember, Randolph Telephone is always here to equip you with all your communications solutions. ☐



Randolph Telephone  
Company

211 W. Swannanoa Ave.  
Liberty, NC 27298

(336) 622-7900  
Fax: (336) 622-7910

Office Hours:  
9 a.m. - 6 p.m.  
Monday - Friday

Visit Us On The Web:  
[www.rtelco.net](http://www.rtelco.net)

Pre-Sorted Standard  
U.S. POSTAGE PAID  
Permit #409  
Greensboro, NC

*Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.*