



Randolph

R E P O R T

RANDOLPH TELEPHONE COMPANY

AUGUST PROMOTION



DO THEY HAVE EVERYTHING THEY NEED TO SUCCEED?

Get DSL Internet with free installation in August and we'll give you 6 Months of SecureIT Computer Protection FREE! Today's classroom requires a lot more than pencils and paper to get your student ahead of the class. Help your child get the most out of their education by giving them the tools they need to research at home.

SecureIT not only serves as an anti-virus software, but can also be set up with parental controls to help protect your prize student from sites or content you choose to block. It also automatically downloads Microsoft patch updates to keep your computer running at its best and to protect it from hackers. Order DSL today, and we'll also give you a Free Flash Drive Bracelet to backup homework or transport files easily from school to your home computer!

*Offer only applies to new DSL Regular plans or higher with a 2-year agreement. DSL Lite is excluded. Free self-installation available for SecureIT. SecureIT is regularly \$4.95 per month. Flash Drive Bracelets only available while supplies last. Offers expires 8/31/09. Other restrictions may apply.



This one's on the house...

Get any landline phone feature free...

Free samples are always fun to get. Who doesn't love getting the chance to try it before you buy it? That's why we're letting you taste test one of our landline features free for a month. Just select any one of our popular phone features listed, and we'll take care of the rest.

Contact a Customer Care Consultant to add any new phone feature in September...remember, it's on the house. It's that simple. Call 622-7900 to start enjoying your new feature today!

*Regular billing for the feature will begin after the trial.



Popular Phone Features:

- Anonymous Call Rejection
- Automatic Callback
- Call Return
- Call Forward
- Call Waiting/Call Waiting ID
- Caller ID
- Distinctive Ringing
- Personal Ring
- Selective Call Acceptance
- Selective Call Forward
- Selective Call Rejection/Call Block
- Speed Dial 30
- 3-Way Calling/User Transfer
- Voice Mail

September Promotion



211 WEST SWANNANOVA AVENUE


LIBERTY, NC 27298

AUGUST/SEPTEMBER 2009



You've Got Mail Groups...

Whether you are emailing family, co-workers, customers, etc., retyping the same email addresses over and over or checking them off a list each time you want to include them can get monotonous. Randolph Telephone DSL and Dial-up customers can now use Address Groups in webmail to send an email to multiple people. If you have a standard group of people that you send emails to frequently, you can create an Address Group that includes them on every email you send to that group.

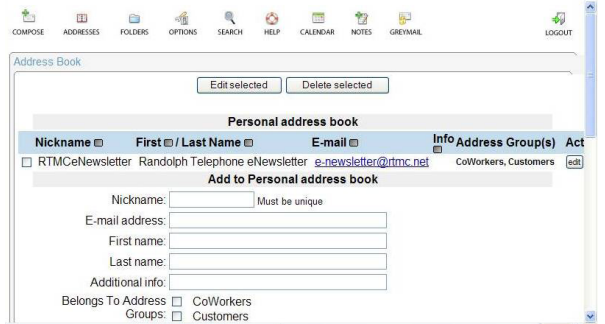
Sorting your personal email addresses into groups is very simple. After logging into your Webmail, click the Addresses icon  across the top of the page. Here you will see a location to enter new address book entries. You may

also see a list of the emails you have added to your personal address book previously as well. When creating a new Personal Address Book entry, just fill in the text boxes requesting information regarding the entry and check the box next to the group you would like to add that entry to. If no groups currently exist, check the box next to the empty text box and type in the group name you would like to create. To create more than one group for that entry, place a comma after the first group name and type your second group name and so on. Click the Add Address button to complete your entry.

The new contact should now be listed just above the new entry form. Notice the Address Group(s) column, which will display what group or groups this email address has been designated to. To add that email address to another group, simply click the edit button to the right of that particular email address. You can also modify the group

name, delete an existing group, or print a list of all emails associated with a group by clicking on Manage Groups. If you are currently using Outlook or another email client, you may already have Contacts you have created within that application. Use the Address Book Import area to save time and effort by importing the CSV file of your contacts from that application. Use Help within your application to learn more about exporting a CSV File from your email program.

It is always our goal to bring you communication tools and services that will help you stay connected to those around you as conveniently as possible. We hope that you will find the Address Groups tool does just that. Now you can forward with the best of them!



STRETCH YOUR ADVERTISING DOLLAR.

Grow Your Business With the Official Randolph Telephone Company Yellow Pages!

888-646-6680

COMPORIUM Publishing

Anita Wright to Serve on NC SAC

Randolph Telephone's Anita Wright has been appointed to serve on the NC Cooperative Extension State Advisory Council (SAC) for Randolph County. In this new role, she will attend four to six meetings per year for the next three years to give our cooperative and community a voice in decisions and programs affecting our members, customers, and telecommunications as a whole. Her responsibilities include: promoting the value of the Cooperative Extension to key stakeholders, suggest and obtain resources to support Extension educational programs, and market Extension programs within our community. She is also responsible for learning about the Cooperative Extension, understanding the land-grant university connection, and to know the funding sources.

Communicating grassroots ideas and advocating the best interests of our customers on a variety of hot topics and program priorities is one main objective for each SAC Advisory Council Member. We encourage you to share your ideas with Anita by writing to:

Randolph Telephone
 Attn: Anita Wright, SAC
 3733 Old Cox Rd.
 Asheboro, NC 27205



For more information about SAC and links to other educational resources, please visit <http://www.ces.ncsu.edu/AboutCES/als>.

It's **easy** to eBill

Just click, view and pay.

Online bill pay has quickly become one of the most widely used functions on the web and for good reason. As gas prices spiked in 2008 and almost everything else followed suit, people sought out ways to condense errands into fewer trips and cut back on personal expenses. By turning to online bill pay, not only were they saving money on gas, but also the time it took to complete errands. For those who traditionally paid bills by mail, turning to internet payments reduced the cost for checks and postage. While these are great reasons to consider online payment alternatives, the greatest seems to be the convenience factor of simplifying monthly financial management.

Randolph Telephone offers online bill pay through eBill. If you are interested in setting up an account, it's free and easy to do. Visit rtelco.net and click the Pay My Bill button on the left hand side. You will then be taken to the eBill log-in page. Just under the Log On box you will notice the Click Here to Sign Up for Online Account Access link in the second bulleted item. Click on the underlined text and you will see a User

Registration form. A copy of your latest billing statement will contain most of the information necessary to register.

Once registered, you will be able to view present and past billing statements, edit your account profile, change your password, and more. If you are a strong supporter of the "Go Green" effort, you can even Stop Paper Bill Statements by clicking on Maintain Services in the menu options across the top. You may also unsubscribe to eBill at any time, so you have nothing to lose. Go ahead...see for yourself what eBill can do for you.



What is **twitter**?

It's enough that we have to explain the birds and the bees, but now it's time we talk to our kids about Twittering. Twittering has become the latest phenomenon to take flight on the web and set the social network a flutter again. Whether surfing the web (and TV channels) or just shopping at the mall, you may have heard people singing its praises and overheard others still trying to understand its purpose.

Twitter is a free online social networking tool that allows you to communicate with family, friends, co-workers, and any other "followers" you so choose. It is essentially a personal bulletin board limited to 140 characters that allows you to express your thoughts, emotions, social calendar, and any other information you want to share with your followers in one place without having to email them individually. Sounds a lot like MySpace and Facebook to most, but the beauty of it is the limitation of characters to stay up to date without spending hours on end sifting through email or designing your space. In fact, the convenience factor has appealed to many celebrities, giving them a way to communicate one-on-one with fans.

Plus, you can stay connected via texting on your mobile phone. It is a quick and easy way to answer the question: "What are you doing?"

Twitter etiquette is nothing to squawk at, however. As with everything else, you must consider the bad with the good. Most kids don't think about the impact of things they say until it is too late. What's worse is that once it hits the web, it never really goes away. It's important to help them understand the consequences of what they say before they put it in writing and publish it to the world. Copy and paste allows other people to share what you say in one fleeting moment so they should never say anything they wouldn't want to

get back to others. Kids should also be encouraged to be selective in allowing certain followers access to their Twitter account and the type of information they share. This is essential since Cyber predators are still an unfortunate reality that we must be aware of, and people posting vacation plans online leave their homes as open targets for break-ins. One final thought to keep in mind is that freedom of speech applies here, and language is sometimes uncensored.

Interested? Twitter can have you singing like a bird to all of your peeps in no time. Just visit twitter.com to join today. For more information, click Help to learn more about getting started.

CALENDAR

AUGUST

August 25 - First Day of School

SEPTEMBER

September 7 - Labor Day

Offices Closed

September 19 - Electronic Waste Recycling Day

Randolph Mall - End of Dillard's @ 7:30 to 11 am

FALL FESTIVALS

LIBERTY ANTIQUE FESTIVAL

LIBERTY, NC

10AM - 2PM

LIBERTY CHAMBER

CAR/TRACTOR/BIKE SHOW

LIBERTY, NC

11AM - 1PM

WE'LL SEE YOU THERE!

Sizzling Summer Savings

Free Activation on all cell phones

Get a \$50 Visa Gift Card with every new BlackBerry purchase

*Offer only applies to new phones purchased with a two-year agreement. Offers expire 8/31/09. Other restrictions may apply.

Our door is always open. Should you have any questions about your service, your bill, how we can better assist you, or if you just want to chat, please stop by and see us ~ we're here to serve you. As they say, "Home is where the heart is," ~ and our heart is here.

Liberty
 211 West Swannanoa Avenue
 Liberty, NC 27298
 Monday - Friday
 8:30 am - 5:30 pm
 Closed 1:30 - 2:30 pm

The Specialty Shops
 177 Hwy 42 North
 Asheboro, NC
 Monday - Friday
 8:30 am to 5:30 pm
 Saturday
 9 am to 1 pm

Visit Us On The Web:
www.rtelco.net

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 Fax: (336) 622-7910



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 U.S. POSTAGE
PAID
 IMAGE
 PRINTING